



Quality, Health, Safety & Environmental Specialists

Training Consultancy Auditing

ISO9001 | ISO14001 | ISO45001 | ISO50001 | ISO27001 | ESOS

www.ndcmanagement.co.uk

NDC GLOBAL AUDITORS

Our expert consultancy, training and auditing services will provide practical solutions for your organisation which can lead to substantial savings in operational and legal costs. We can work with you to achieve or retain ISO accreditation and ensure legal compliance. We provide complete support at all stages of the process from initial company assessment and objectives setting, through planning and implementation, to full review and regular audits to establish your ongoing compliance.

We specialise in the electronics, aircraft, food, logistics, pharmaceutical, automotive, metal, engineering, petrochemical and power industries – where processes are likely to be particularly hazardous, environmental impacts potentially at their greatest, and where effective management systems are essential.

No matter what the size or industry sector of your business, we can work with you to ensure that you attain the highest possible standards and processes, to meet customers and regulatory

requirements. Our consultancy service is supported by our expert training, designed to bring all your managers and staff up to speed with new or updated legislation. We offer a range of specialist training programs and, in addition, can create tailor made training courses for your organisation incorporating your products, technical requirements and safety codes.

We can deliver training on your company premises or at our training centre in Swindon. Whatever your needs, we aim to accommodate.

Dawn Cairns, MSc BAHons AIOSH AIEMA
NDC Global Auditors

“NDC has a thorough understanding of our compliance and training needs, and consistently delivers to the highest standard”

Gerald Kelly Director General Affairs Sony UK TEC

OUR SERVICES

➤ Quality Consultancy Services

- Implementation of ISO9001 and AS/EN 9100 quality management standards
- Internal compliance audit for ISO9001 and AS/EN 9100 Training courses
- Introduction to ISO9001
- Implementing ISO9001
- ISO9001 internal Auditor Training

➤ Health and Safety Consultancy Services

- OHSAS18001 gap analysis
- Implementation of OHSAS18001
- Internal compliance audit for OHSAS18001
- ISO45001 conversion audits
- Risk management and COSHH assessments
- Health & safety legislation and compliance audits

➤ Environment Consultancy Services

- ISO14001 gap analysis
- Implementation of ISO14001 EMS
- ISO14001 Compliance Audits
- Environmental impact assessments
- Environmental pollution control
- Waste and energy management
- Evaluation of legal compliance

➤ Energy Management Service

- Implementation of ISO50001
- Internal compliance audits ISO50001
- Energy savings opportunity scheme (ESOS)

➤ Information Security Management System (ISMS)

- Management System (ISMS)
- ISO27001 Implementation
- ISO27001 Internal Compliance Audits
- ISMS Documentation Review



“ NDC has carried out several ISO14001 surveillance audit at various Magellan Aerospace sites. These were conducted very professionally and her comments added real value in helping develop the Environmental Management System ”

David Stewart (Quality Director - European Operations
at Magellan Aerospace UK Ltd)



“While the Government can provide encouragement and incentives, we also need individuals and businesses to do their bit to cut their carbon footprint because it’s only by all of us tackling climate change that we will achieve success”

Rt Hon Owen Paterson.

ISO STANDARDS

ISO9001 Quality Standards

ISO 9001 International standard for quality management, suitable for any business. Implementation involves evidence of best management practice, including health and safety performance, and a commitment to continuous training and development for all staff.

AS/EN 9100 (Aerospace Standard)

Based on the ISO 9001 standard, AS/ EN 9100 was developed by the International Aerospace Quality Group (IAQG) to meet the demanding quality management requirements of the aerospace industry.

ISO45001 Health and Safety Standards

Replaces the British Occupational Health and Safety Management System OHSAS18001 which is suitable for any size and kind of organisation. Organisations who chose to implement ISO45001 demonstrate their commitment to establish a formal and recognised mechanism for managing occupational health and safety. It helps organisations to control their health and safety risks and improve performance in this area.

ISO27001

Information Security Management

The ISO 27001 standard helps organisations keep information assets secure.

Using this family of standards will help your organisation manage the security of assets such as financial information, intellectual property, employee details or information entrusted to you by third parties.

ISO/IEC 27001 is the best-known standard in the family providing requirements for an information security management system (ISMS).

ISO 14001 Environmental Standards

International standard for an Environmental Management System (EMS), which involves regulatory compliance, waste minimisation, reduced environmental impact and reduced costs. Implementation involves everyone in the company and the analysis of all processes and products that may impact the environment

ISO50001

Energy Management Standard (EnMS)

ISO 50001 is an International Standard that lays out the latest best practice in energy management. It was developed by energy management experts from over 60 countries from across the world and is designed to manage energy consumption and reduce costs.

CASE STUDY



National Ambulance Resilience Centre (NARU)

The NARU Education Centre is co-located with the Defence CBRN Centre at Winterbourne Gunner near Salisbury in Wiltshire. The training department required a dynamic risk assessment

course to be created and invited NDC to discuss our specialist training services and come up with a course that was relevant to the target audience.

Our Approach

Course Title: Dynamic Risk Assessment Training
Client: National Ambulance Resilience Centre (NARU)
Author: Dawn Cairns (NDC)

Initial meeting
with Naru
training team

- Identify the course subject matter
- Confirm learning objectives
- Obtain educational resources, images and documentation for consideration

Cofirm course
agenda with
training team

- From information collected during discussions and site visit NDC confirms course content and agenda for approval.
- Upon course approval NDC writes the course content and workbooks

Course delivery
and learning
output

- Course is delivered with delegate feedback and comments
- From delegate feedback course content is approved and course is rolled out to other ambulance services

Copy of Workbook
& Certificate of
completion



“Dawn was fantastic in her delivery and made not the most exciting topic interesting. The visual aids were well designed and relevant”

Michelle Ping – NARU Instructor
Salisbury



ABOUT BUSINESS STANDARDS

These standards are powerful management tools in the areas of quality, health and safety, and environmental performance. Implementation will always involve looking at your business management systems and practices, and ensuring that they are as effective as possible.

All will involve a company wide commitment to setting clear objectives, maintaining effective communication, investing in the training and development of your staff, and continually striving to improve performance.

The NDC team is expert at implementing effective business management systems in industry, for both manufacturing and service organisations. We can work with you to create an integrated management system to control quality, health and safety, environmental and energy management standards. We can also help protect your company's data and assist with your disaster recovery strategy by working in partnership with industry experts and information security specialists.

In addition, we can also help you to improve your processes and supply chain to ensure effective delivery and business competitiveness. We are experts in the use of management tools such as process optimisation, materials requirement planning and just-in-time operation working with you to improve your overall efficiency.

Implementation provides you with vital business management techniques, and enables you to improve in-house systems, staff morale, customer satisfaction and your entire business performance.



SPECIALIST ONSITE TRAINING

To bring about effect change or improvement within any organisation will involve effective training that your employees can relate to. That is why NDC offer a wide range of specialist training courses that are tailored to your organisations needs. Whether you're looking for internal auditor or hazardous dynamic risk assessment training we can help.

Our on-site training course are specifically written and developed with your company's operational requirements in mind. We agree the course agenda, collect key information, content and agree learning objectives prior to delivery. You simply tell us what you want and we'll do the rest.

All who attend onsite training will be given the opportunity to put into practice what is learned in the classroom environment. All risk assessment or internal auditor training will involve a group practical exercise allowing those who attend to put theory into practice by applying their new skills to their workplace environment.

WORKING TOGETHER

Implementing change together

We work with you to ensure that everything is in place for your company or organisation to undertake effective standards implementation.

We will plan the process with you, making sure that we underpin your company's program with clear objectives, measurable targets, effective processes, and highest quality staff training. Our end-to-end, four stage approach ensures that everything is in place to ensure a smooth transition to legislative or ISO compliance

Plan Benefits

- Assess your company and provide gap analysis in processes
- Gain support across the entire company for the change program
- Agree target dates for ISO accreditation
- Set targets and service deliverables
- Design manuals and control documents
- Summarise/update relevant legislation
- Specify effective processes
- Underpin change with a training plan

Facilitate

- Assess the company's environmental impact
- Identify the legal requirements which apply
- Design operating procedures to ensure compliance

Implement

- Implement changes to current systems and processes
- Train staff and managers on new standards Review
- Report on results against targets
- Audit systems to gain accreditation
- Review systems to maintain accreditation
- Evaluate current status

...helping you achieve success!

Delivering success

At NDC, we are committed to maintaining the highest standards of reliability and professionalism. We work to ISO9001 standards to ensure that our customers receive the best possible service. We constantly monitor our own processes, development and achievements, and continually strive to improve and enhance both our service and our delivery. We have established a team of experts in all areas of industry. Our consultant roster includes experts in health and safety, business and human resources systems, as well as civil engineering, fire safety, occupational health, environmental science and quality assurance.



Some of our valued Customers

North Bristol **NHS**
NHS Trust

SONY

SKF

TULIP

 **BOEING**


Home Office

 **AgustaWestland**

 **MAGELLAN**
AEROSPACE

 **AMBULANCE HART**

TATE & LYLE

NHS

Avon and Somerset
Constabulary





GET IN TOUCH

NDC Global Auditors Ltd
Windmill Hill Business Park
Whitehill Way
Swindon
Wiltshire
SN5 6QR

Phone +44 844 826 6006
Mail: info@ndcmanagement.co.uk
www.ndcmanagement.co.uk



Search for the following apps on:
Googleplay and App Store
ISO9001 Auditor
ISO14001 Auditor
OHSAS18001 Auditor

Quality, Health, Safety & Environment Specialists

Training Consultancy Auditing

ISO9001 | ISO14001 | OHSAS18001 | ISO50001 | ISO27001 | ESOS
www.ndcmanagement.co.uk